

Title:

Improving Health Outcomes with Well-Designed Communication Competency Training

Conference:

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Objectives:

- Review evidence, and value to, to incorporate competency-based communication training in CME/ CPD programming
- Identify successful strategies for development of communication training using techniques such as standardized patient workshops and web-based modular curricula
- Implement tools and resources provided in the workshop to plan and incorporate patient-centered communication skill development and training in CME/CPD Programs

Key Points:

In spite of growing evidence about the value of training to improve effective communication skills in clinical settings, most CME/CPD providers still struggle to find feasible means to incorporate this type of training in their educational offerings. This highly interactive workshop will provide opportunities for competence, confidence and resource building to support these efforts for future CME program design and will demonstrate the value and successful examples of such education.