

Title:

PI- What a Challenge; A Step-By-Step Approach to Performance Improvement

Conference:

World CPD Congress- 2016

Author(s):

Sean Hayes, PsyD, AXDEV Group Inc.

Suzanne Murray, AXDEV Group Inc.

Objectives:

The main purpose of this workshop will be to provide participants with an opportunity to reflect on the challenges of PI programs, at each step of its process: identifying the challenges to address, designing the educational intervention, implement it and evaluate the impacts on the targeted competencies, the clinical practice and the patient outcomes.

Key Points:

PI puts its emphasis on the assessment of measurable improvements in knowledge, skills, attitudes and professional practices, with measurable impact on the quality of patient care. However, like any other educational model, PI has its challenges and pitfalls that must be avoided. Through facilitated discussion, participants came up with solutions to overcome the expressed challenges, and an example of best practices was shared.